

## Critical Event Management Platform



### Critical Event

Immediate notification of operational issues.

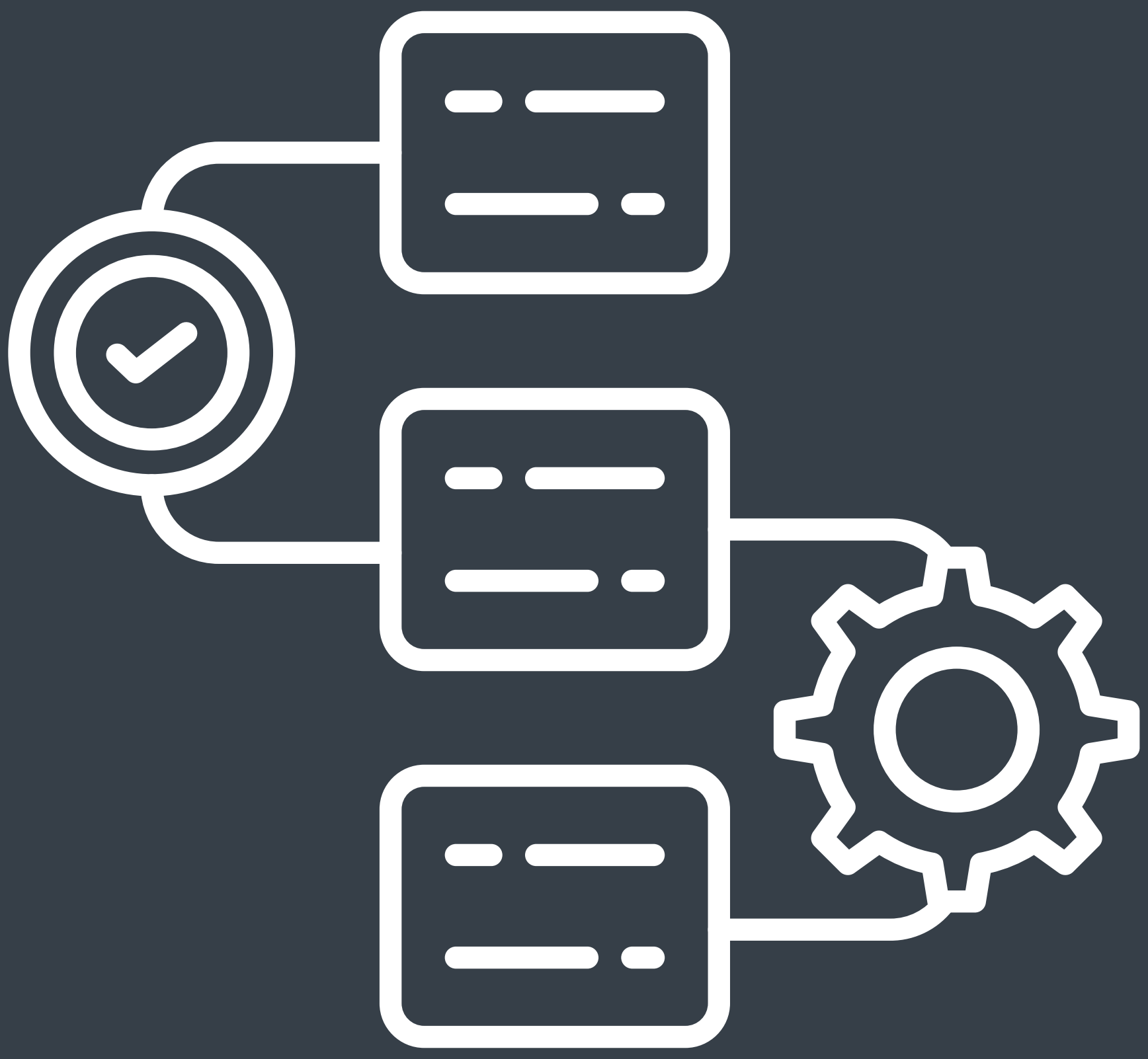
### Targeted Alerts

Alerts/messages are targeted to the right people, teams, and shifts to minimize distractions and cut response times.



### Embedded Media

Add photos, videos, and comments for clearer communication.



## Workflows

Workflows provide customized step-by-step guidance with multi-media support.

## Escalation Rules

Escalation rules increase urgency for unresolved issues or expert help.





## Hashtags & Mentions

Bring others into the conversation with hashtags (#) and @-mentions.

## Digital Trail

A digital trail/history of every action taken is captured and available for analysis.

Squeaks will provide documented closure for every event.

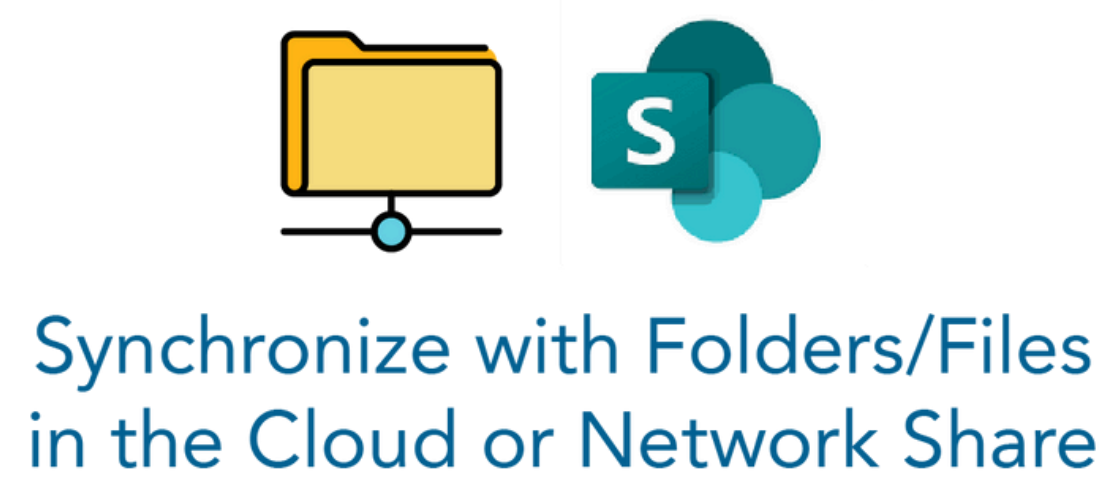




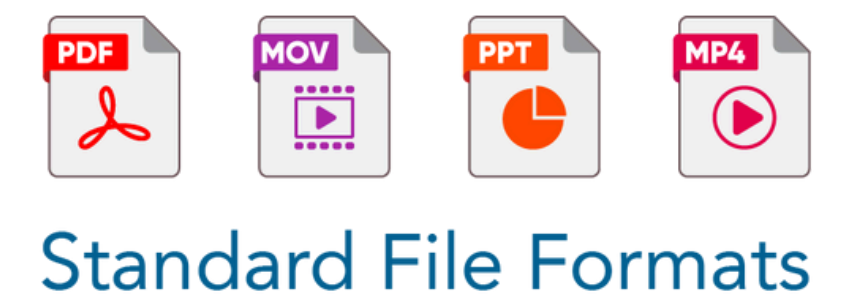
# one-source™

EVERYTHING YOU NEED.  
ALL IN ONE PLACE.

one-source™  
Digital Visual Management (DVM) Platform



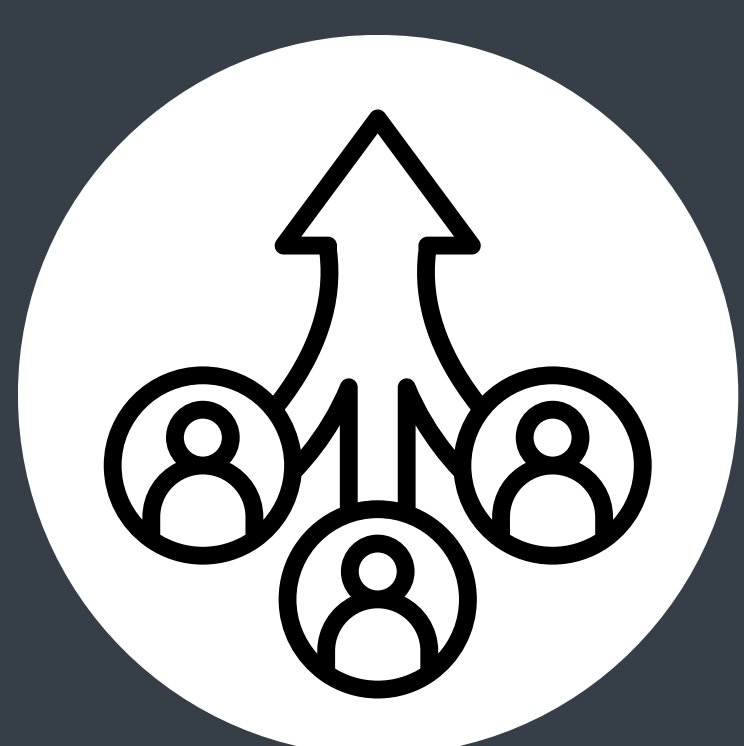
Drill Down into Dynamic Reporting Tools



Link existing sources of information into one centralized hub – eliminate data silos.



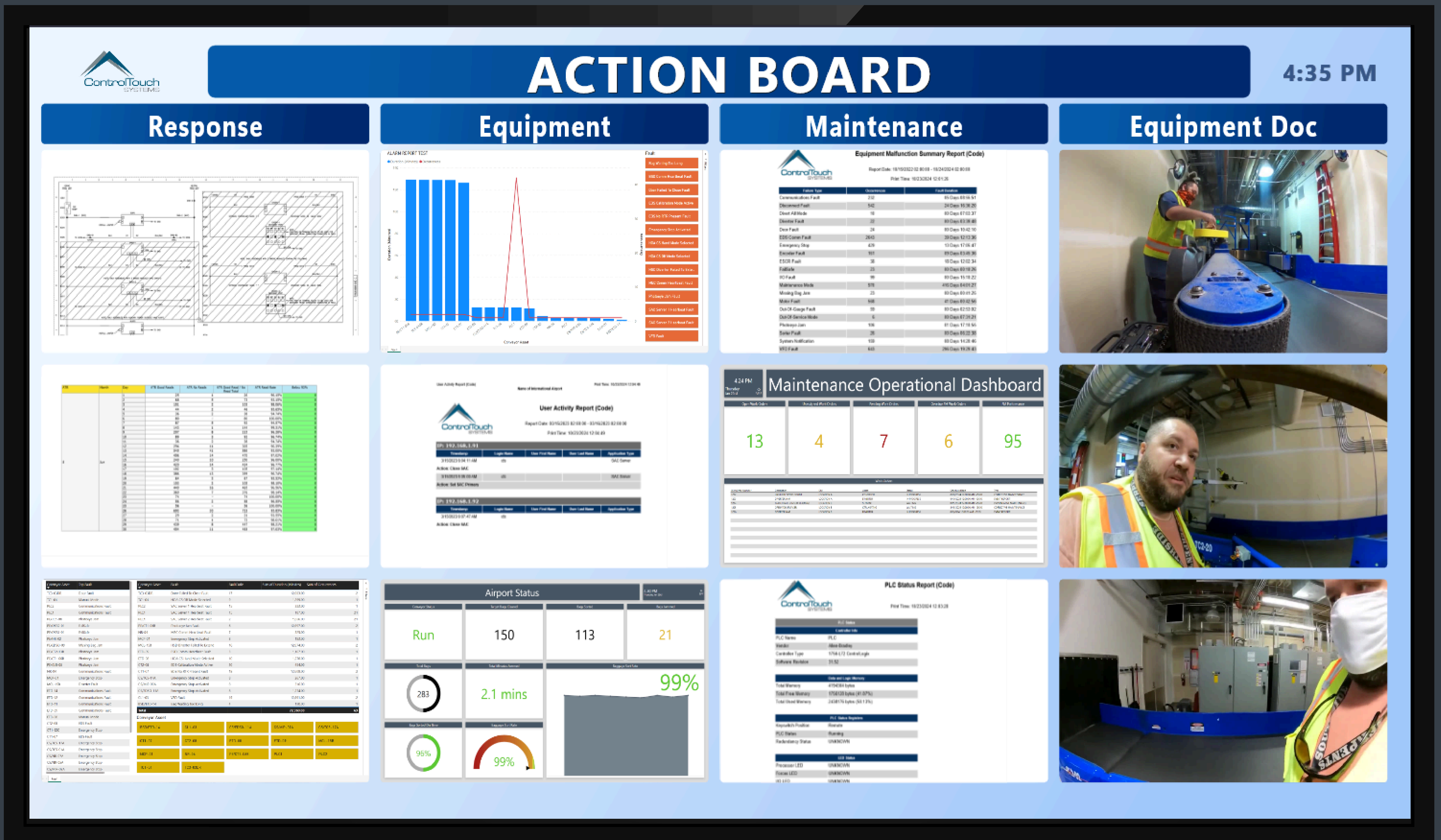
Make decisions with the most current information – create a single source of truth.



Align employees around team goals.  
One-Team, One-Source.™



## KPI MANAGEMENT



Extend visibility across your entire enterprise for a clear picture of what's happening now.



Customizable boards with various metrics and charts are simple to create.



Live, synchronized information and insights make for quicker, better decisions.



## KNOWLEDGE MANAGEMENT

2:01 PM  
December 16

### TRAINING RESOURCES

**CLEAR & RESET DOOR FAULT**

**BAG HYGIENE NO READ**

**CLEAR & RESET BAG JAM**

**BAG HYGIENE REQUIREMENTS**

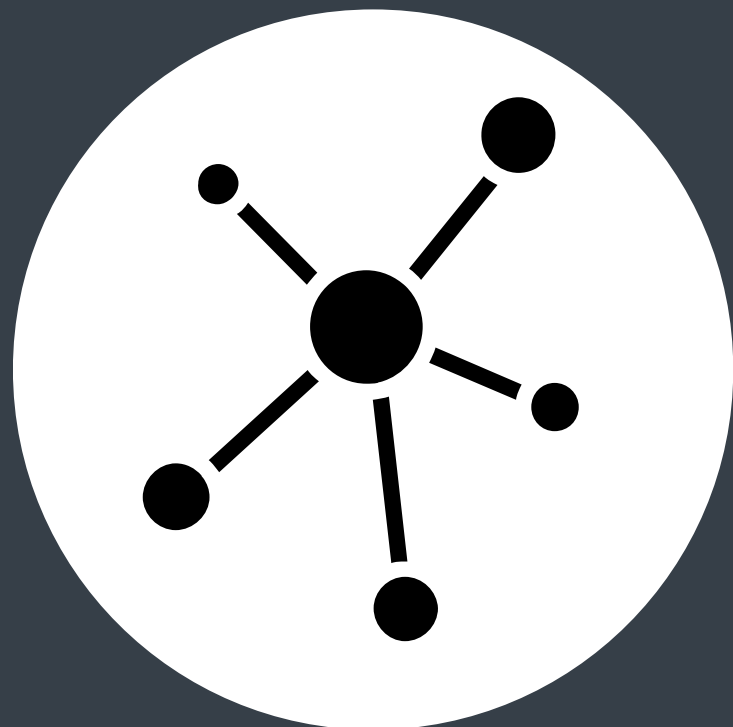
### TRAINING VIDEOS

**BAG JAM RESET**

**CONVEYOR BELT REPLACEMENT**

**E-STOP RESET**

**BAG JAM RESET**



Open Architecture allows you to organize information from anywhere, any source.



Advanced Search makes it easy to access current documents, drawings, videos, etc.



Integrated Messaging makes for a more agile, responsive workforce.



## Training On-Demand



### Critical Event

Immediate notification of operational issues.

**Ex. Baggage jam, conveyer failure, machine breakdown, etc.**

### Training & Resources

Access training and files needed to resolve issues.

**Ex. Troubleshooting guide, safety protocols, maintenance manuals, etc.**



### Embedded Actions

Share resources and insights instantly in SQUEAKS messages.

**Ex. Escalating alerts, real-time updates, collaborative follow-up, etc.**



## WANT TO ENHANCE YOUR BAGGAGE HANDLING OPERATION?

Empower all workers, from the front-line to the office with an integrated solution to improve productivity.



## UNLOCK VALUABLE DATA AND INSIGHT INTO YOUR BHS

- Shorten Response Times
- Escalate Concerning Events
- Enhance Communication and Collaboration



# GET REAL-TIME INFORMATION FROM THE BAG ROOM/TERMINAL INTO **MICROSOFT TEAMS**

**CAPTURE ALERTS  
AND PERFORMANCE  
METRICS FROM...**



- PLCs, HMIs, Sensors
- CMMS, HVAC, Security, etc.
- Analytics/Reporting Tools

**NOW WHAT?**



**MANAGE CRITICAL  
EVENTS WITH  
SQUEAKS**



- Empower the Frontline Worker
- Provide Guidance with Workflows
- Maintain a Digital Trail/History

**ADVANCE  
COLLABORATION  
WITH TEAMS**



- Escalate Concerns Up-the-Chain
- Bring in Additional Expertise
- Provide Enterprise-wide Visibility

# WITH ADVANCED AI-CAPABILITIES, THE SQUEAKS BOT CAN FIND INFORMATION QUICKER...



Request a summary of unresolved issues that have been open too long.



Ask for the top performing metrics and reports on specific sortation and equipment areas.



Retrieve documentation, videos, etc. based on user-defined categories and context.





**WANT TO LEARN  
MORE?**

**SCHEDULE A DEMO  
WITH US!**

